



OKLAHOMA CENTER
FOR ORTHOPAEDICS
& SPORTS MEDICINE

RITA M. HANCOCK, M.D.
PHYSICAL MEDICINE AND REHABILITATION | NON-NARCOTIC PAIN MANAGEMENT

Thank Dear Future Patient,

you for choosing us to help you with your healthcare needs!

In order to SPEED UP the process of getting you an appointment, we require that you read and agree to our **no-show and late cancellation policy** (see attached).

Unfortunately, certain patients no-show or cancel or reschedule so close to their appointment time that we cannot put *patients like you*, who may be waiting for an appointment, in their spot.

Therefore, in order to better serve patients who are waiting (in pain) to see the doctor, please understand that we will ask you to agree to the following policies BEFORE you are given your first appointment.

- **You (not your insurance company) will be charged \$50** if you fail to keep your appointment ("no-show") or if you fail to give us a FULL 24 hours notice before cancelling or rescheduling.
- **You will not be given a second appointment** if you fail to give us a FULL 24 HOURS notice prior to cancelling or rescheduling.
- **You will not be given a second appointment** if you no-show for your intake evaluation with Dr. Hancock.

Please understand that our goal is to create space in the schedule so we can better serve you (and others who hurt) as soon as possible.

Sincerely,

Dr. Hancock and Staff.

Dr. Hancock No-Show and/or Late Cancellation/Reschedule Policy*

**Note that Dr. Rita Hancock charges a Fee
For Late Cancellations & No-shows*

For new patients:

- You (not your insurance company) will be charged **\$50** if you fail to keep your appointment ("no-show") or if you fail to give us a FULL 24 hours notice before cancelling or rescheduling.
- You will not be given a second appointment if you fail to give us a FULL 24 HOURS notice prior to cancelling or rescheduling.
- You will not be given a second appointment if you no-show for your intake evaluation with Dr. Hancock.

For established patients:

- You (not your insurance company) will be charged **\$25** if you fail to keep your appointment ("no-show") or if you fail to give us a FULL 24 hours notice before cancelling or rescheduling.
- You will not be given an additional appointment if you refuse to pay the \$25.
- You may be discharged from the practice if you no-show or reschedule late a second time or if you refuse to pay the no-show or late cancellation fees.

Thank you for understanding that we need to optimize our efficiency in seeing patients in order to give you the appointments that you need when you need them.

I _____ (PRINTED PATIENT NAME)) hereby agree to this policy and will keep scheduled appointments with Dr. Hancock.

_____ (SIGNATURE) _____ (DATE)

OKLAHOMA CENTER FOR ORTHOPAEDIC & SPORTS MEDICINE

PLEASE PRINT

M. Sean O'Brien, D.O. | Rory C. Dunham, D.O. | Rita M. Hancock, M.D.

PATIENT INFORMATION

Date		Referring Physician			Referring Physician Phone		
Last			First		Middle	Sex <input type="checkbox"/> M <input type="checkbox"/> F	
Address				City		State	Zip
Home Telephone ()		Age	Birthdate / /		Marital Status S M W D DEP		SS# - -
Employer/School		Address		City		State	Zip
Work Phone & Ext. ()		Cell Phone		Pager		E-Mail	
Patient's Nearest Relative (Other than Spouse)			Relation		Home Phone ()		Work Phone & Ext. ()

RESPONSIBLE PARTY INFORMATION

Spouse/Parent			Relation to Patient			Home Telephone ()	
Address			City		State	Zip	
Employer		SS# - -		Birthdate / /	Age	Work Phone & Ext. ()	

INSURANCE INFORMATION (Provide cards to copy)

Primary Insurance				Insurance Type <input type="checkbox"/> Group <input type="checkbox"/> Individual <input type="checkbox"/> Cobra			
Address			City		State	Zip	
Insured's Name on Card			I.D. #		Group #		
Insured's Birthdate / /	Patient Relation to Insured <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other		Insured's Sex <input type="checkbox"/> M <input type="checkbox"/> F		Insured's SS# - -		
Insured's Employer					Telephone & Ext. ()		

Secondary Insurance				Insurance Type <input type="checkbox"/> Group <input type="checkbox"/> Individual <input type="checkbox"/> Cobra			
Address			City		State	Zip	
Insured's Name on Card			I.D. #		Group #		
Insured's Birthdate / /	Patient Relation to Insured <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other		Insured's Sex <input type="checkbox"/> M <input type="checkbox"/> F		Insured's SS# - -		
Insured's Employer					Telephone & Ext. ()		

OTHER INFORMATION

I authorize the release of medical information required to process all claims on my behalf. I also authorize payment of insurance benefits from those claims be made payable to: Oklahoma Center for Orthopaedic & Sports Medicine. I understand I am financially responsible for any charge not covered by my insurance.

PATIENT OR AUTHORIZED PERSON

DATE



**Oklahoma Center for
Orthopaedics & Sports Medicine**

3110 S.W. 89th, Suite 200C
Oklahoma City, OK 73159
Fax (405) 703-4866

Rita Hancock, M.D.
Telephone (405) 759-2663

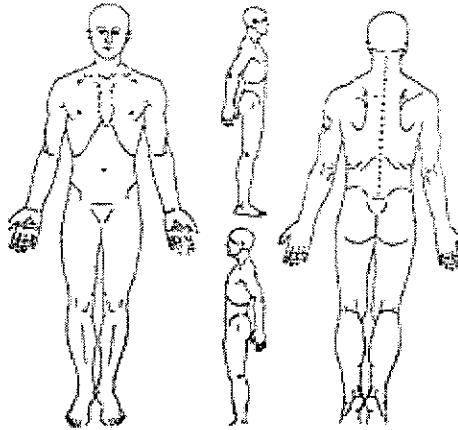
NEW PATIENT QUESTIONNAIRE

NAME: _____ AGE: _____ DOB: _____ M / F Date: _____
OCCUPATION: _____ HEIGHT: _____ WEIGHT: _____
LANGUAGE: _____ RACE/ETHNICITY: _____
REFERRED BY: _____ FAMILY DOCTOR: _____

WHAT IS THE MAIN PROBLEM/ISSUE THAT YOU ARE HERE TO ADDRESS?

INDICATE ON THE DIAGRAM WHERE YOU HAVE SYMPTOMS

Use letters to show where you have symptoms: P=pain; N=numbness; T=tingling;
B=burning; O=other (explain "other"). Use arrows and write extra information if you wish.



ON A SCALE OF 1-10, HOW BAD IS IT? ("10" means VERY SEVERE): _____

WHEN DID THE VERY FIRST EPISODE OCCUR? _____

IF THIS IS AN ON-AND-OFF PROBLEM, WHEN DID THE LATEST EPISODE START?

WHAT OTHER DOCTORS HAVE YOU SEEN FOR THIS PROBLEM? _____

WHAT TREATMENTS HAVE HELPED? _____

WHAT TREATMENTS DID NOT HELP? _____



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PATIENT NAME: _____ **DOB:** _____

WAS THERE AN INJURY? Y / N **WHAT HAPPENED?** _____

DATE OF INJURY: _____

IF THERE WAS AN INJURY, WAS IT:

- WORK-RELATED? Y / N IF YES, EXACT DATE OF THE INJURY: _____
- PERSONAL INJURY? Y / N
- CAUSED BY A MOTOR VEHICLE ACCIDENT? Y / N
- OTHER PERSONAL INJURY? Y / N IF YES, WHAT KIND: _____
- ARE YOU REPRESENTED BY AN ATTORNEY FOR IT ? Y / N
IF YES, LIST THE ATTORNEY'S NAME AND CONTACT INFO _____

CIRCLE THE OTHER SYMPTOMS THAT ACCOMPANY YOUR PROBLEM

General: Fever; Weight Loss; Weight Gain; Night Sweats; Other: _____

Eyes: Blurred Vision; Double Vision; Eye Pain; Dry Eyes; Other: _____

Ears/Nose/Throat: Sinus Problems; Trouble Swallowing; Other: _____

Heart: Chest Pain; Irregular Heartbeat; Heart Attacks; Other: _____

Lung: Trouble Breathing; Sputum Production; On Oxygen; Other: _____

Bladder: Frequent Infections; Trouble Holding Urine; Other: _____

Bowel: Constipation; Diarrhea; Cramps; Bloating; Loss of Control; Other: _____

Muscle: Spasm; Twitching; Cramps; Weakness; Other: _____

Nerves: Numbness; Tingling; Pain; Weakness; Burning; Headaches; Memory Loss; Lack of Coordination; Dizziness/Vertigo; Falling; Tremors; Other: _____

Skin/Extremities: Dry Skin; Swelling; Blueness of fingers/toes; Other: _____

Psychological: Depression; Anxiety; Panic; Sleep Problems; Hearing Voices; Alcohol Abuse; Substance Abuse; "Seeing Things;" Other: _____

Hormones: Hair Loss; Lump in Throat; Nipple Discharge; Other: _____

Immune System: Frequent Infections; Severe Allergies (Anaphylaxis); Other: _____

PAST MEDICAL HISTORY? (CIRCLE)

- | | | | |
|----------------------------|-----------------|---------------|--------------|
| NO KNOWN MEDICAL PROBLEMS | DIABETES | MIGRAINES | OTHER: _____ |
| HIGH BLOOD PRESSURE | OBESITY | KIDNEY STONES | OTHER: _____ |
| THYROID DISEASE | ASTHMA | ANEMIA | OTHER: _____ |
| HEART ATTACK/HEART DISEASE | SEIZURES | ARTHRITIS | OTHER: _____ |
| HEART ARRHYTHMIA | STROKE | IBS | |
| SPINE/JOINT PAIN | DEPRESSION | ANXIETY | |
| DRUG ADDICTION | SUBSTANCE ABUSE | | |

ALCOHOL ABUSE
CANCER (WHAT KIND? _____ AND WHEN? _____)



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PATIENT NAME: _____ **DOB:** _____

PAST SURGICAL HISTORY? (CIRCLE)

NONE	HYSTERECTOMY	FRACTURE REPAIR: _____
HERNIA	OPEN HEART/CABG	JOINT SCOPE/REPLACEMENT: _____
PROSTATE	NECK OR BACK	OTHER: _____
TONSILS	CATARACTS	OTHER: _____
APPENDIX	GALLBLADDER	OTHER: _____

FAMILY HISTORY OF ILLNESS:

In the blank spaces, list family members who have these disorders:
(Please indicated which family member. i.e. parent(s), grandparent(s), sibling, etc.)

HEART DISEASE _____	HIGH BLOOD PRESSURE _____	STROKE _____
DIABETES _____	THYROID _____	BLEEDING DISORDER _____
MENTAL ILLNESS OR ADDICTION (TYPE?) _____	(WHO?) _____	
AUTOIMMUNE, RHEUMATOID, LUPUS, ETC. (TYPE?) _____	(WHO?) _____	
SPINE, JOINT, OR NERVE PROBLEMS (TYPE?) _____	(WHO?) _____	
CANCER (TYPE?) _____	(WHO?) _____	
CANCER (TYPE?) _____	(WHO?) _____	
OTHER DISORDER (TYPE?) _____	(WHO?) _____	

SOCIAL HISTORY:

SINGLE	MARRIED	WIDOWED	DIVORCED
DO YOU DRINK ALCOHOL? Y / N		IF YES, _____ # DRINKS/WEEK	
DO YOU USE TOBACCO PRODUCTS? Y / N		IF YES, _____ # PACKS/DAY	

DRUG ALLERGIES?

NO KNOWN	MORPHINE
PENCILLIN	ERYTRHOMYCIN
LATEX	ADHESIVE TAPE
IODINE	OTHER: _____
SULFA	OTHER: _____
CODEINE	OTHER: _____

IS THERE ANY CHANCE YOU'RE PREGNANT? (NOTIFY BOTH THE NURSE AND THE DOCTOR VERBALLY IF THIS IS THE CASE!)

IMAGING STUDIES: REGARDING THE PROBLEM YOU CAME IN FOR TODAY, WHAT TESTS HAVE BEEN DONE?

(CIRCLE): X-RAYS CT SCAN MRI EMG BONE SCAN
BONE DENSITY TESTING BLOOD-WORK OTHER _____

AT WHAT FACILITIES? _____ **WHEN?** _____

ORDERED BY WHICH PHYSICIAN? _____

WHAT MEDCINES DO YOU TAKE CURRENTLY (WITH DOSES AND FREQUENCY)?

_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____



M. Sean O'Brien, D.O. | Rory C. Dunham, D.O. | Rita M. Hancock, M.D.
ACKNOWLEDGMENT OF RECEIPT OF NOTICE OF PRIVACY PRACTICE

I _____
(Patient Name) acknowledge that I have received a copy of Oklahoma Center for Orthopaedic Excellence & Sports Medicine's Notice of Privacy Practices. This Notice describes how Oklahoma Center for Orthopaedic Excellence & Sports Medicine may use and disclose my protected health information, certain restrictions on the use and disclosure of my healthcare information, and rights I may have regarding my protected health information.

Signature of Patient, or Personal Representative

Date

Relation to Patient

ACCESS TO MEDICAL RECORDS

The person or persons listed below may have access to my medical records.

Name

Relation to Patient

Name

Relation to Patient

CONSENT TO DISCUSS DIAGNOSIS AND TREATMENT WITH ATHLETIC TRAINER

I authorize OCO to discuss my diagnosis and treatment with my school's athletic training staff.
***I have read each of the above paragraphs and fully agree to each of the statements.
I acknowledge my agreement by signing below.***

Patient

Date

Parent or Guardian
(if patient is under 18 years of age)

Date

PHARMACY INFORMATION

Please provide us with your preferred pharmacy information. We will only refill prescriptions to the pharmacy we have on file for you.

Pharmacy: _____

Address: _____

Phone: _____

All questions must be filled in. Please do not leave blank.

I _____ understand that I can only use one pharmacy for prescriptions to be called in from this office.

Signature _____

DISCLOSURE OF PHYSICIAN OWNERSHIP NOTICE TO PATIENTS

Please carefully review the information contained in this notice.

As a prospective patient of Community Hospital or Northwest Surgical Hospital, we are pleased to inform you of the following:

1. M. Sean O'Brien, D.O. and Rory C. Dunham, D.O. each have an ownership interest in Community Hospital and Northwest Surgical Hospital. SSM Health Care of Oklahoma d/b/a St. Anthony Hospital is also a proud affiliate of Community Hospital and Northwest Surgical Hospital.
2. In addition, other physicians that may treat you at the hospital may have an ownership interest in the hospital.
3. You have the right to choose the provider of your health care services. Therefore, you have the option to use a healthcare facility other than Community Hospital or Northwest Surgical Hospital. You will not be treated differently by your physician if you choose to use a different facility. If desired, your physician can provide information about alternative providers.

We welcome you as a patient and value our relationship with you. If you have any questions concerning this notice, please feel free to ask your physician or any representative of Community Hospital or Northwest Surgical Hospital. For a full list of our physician owners and additional information about our healthcare facilities, please visit our website at communityhospitalokc.com or nwsurgicalokc.com.

By signing this Disclosure of Physician Ownership, you acknowledge that you have read and understand the foregoing notice and hereby understand that your physician has an ownership interest in Community Hospital and Northwest Surgical Hospital.

Signature of Patient

Signature of Parent or Guardian
(if applicable)

Print Name of Patient

Print Name of Parent or Guardian

Dated: _____

